



Jefferson County Child Support Agency 2014 Annual Report To The Jefferson County Board of Supervisors



Child Support Agency Program Summary

Under contract with the Department of Children and Families (DCF), the Jefferson County Child Support Agency provides assistance to establish paternity; and also to establish and enforce child support and health insurance. Some of the specific services provided by the Agency:

- Establish paternity on behalf of children whose parents are not married to each other at the time of child's birth.
- Establish court orders requiring parents to pay child support and to provide health care coverage for their child (ren).
- Locate absent parents and assets as necessary to establish, enforce and collect child support and health insurance obligations.
- Enforce child support and health insurance orders. Take administrative, civil, interstate and criminal actions necessary to collect court ordered support.

2014 Program Funding

The Child Support Agency is funded with a combination of federal, state and county dollars. Federal administrative cost reimbursement is the principal funding for the Agency. The federal reimbursement rate for administrative costs is currently 66%. In addition to the administrative cost reimbursement, the Agency also receives performance incentives based on performance measures. The performance incentives are partially contingent upon the Agency meeting specific targets. The Agency was awarded a "Certificate of Excellence" from the State Bureau of Child Support for meeting all four performance measures in 2014.

<u>Measure</u>	<u>Agency Target</u>	<u>Agency FFY 2012 Final</u>	<u>Agency FFY 2013 Final</u>	<u>Agency FFY 2014 final</u>
Court Order Establishment	80% or greater	93.06%	94.53%	94.27%
Paternity Establishment	90% or greater	116.17%	113.49%	112.02%
Current Support Collections	80% or greater	81.15%	80.25%	81.69%
Arrears Cases with Collections	80% or greater	82.25%	79.22%	81.45%

The Agency collects various costs and fees from case participants. A large percentage of costs and fees are collected through the federal and state tax intercept program.

<u>Other Revenue Sources</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Medical Support Liability (15% of birth expense collections)	\$23,739.00	\$20,339.00	\$24,798
Extradition Reimbursement	\$3,016.12	\$227.50	\$5,487.89
CS Program Fees (service fees, genetic test fees, BVS fee, payment record fees, application fees)	\$20,314.75	\$19,094.76	\$16,437.59
NIVD Fees (new fee in 2010)	\$1,715.00	\$1,540.00	\$1,295.00
	<u>\$46,817</u>	<u>\$48,785</u>	<u>\$48,018</u>

Under cooperative agreements the Agency has with the Sheriff's Department, the Clerk of Courts, Corporation Counsel and the District Attorney, the county received \$71,966.93 in direct reimbursement related to child support activities performed by staff in those departments.

2014 Program Service Highlights

- ❖ Agency successfully provided full services to 4,533 cases (I-VD), and provided partial services to an additional 1,055 (NIVD) cases
- ❖ \$14,009,727.02 total collections for all Jefferson County cases (IV-D and NIVD)
 - \$278,249.20 total collections from unemployment compensation
 - \$10,625,769.06 total collections from income assignment
 - \$3,105,708.76 From other collection sources: Federal Tax intercept, State Tax intercept, Other State Child Support Agencies, Other Sources, i.e. payer paid, account seizure, etc.,
- ❖ As of December 31, 2014, there were 1,118 fully enforceable administrative Jefferson County liens on the Wisconsin Administrative Lien Docket, representing \$7,901,351.56 in past due child support and other lien eligible debts.
 - \$47,074.93 collected in 2014 through license suspensions, vehicle lien releases, unclaimed funds, passport denials, pension lump sum seizures and bank account
 - Total lien docket collections (2001-2014), \$856,815.66
- ❖ Customer Service Call Center answered 11,091 calls in 2014. The center also provides translation services which greatly aids in reducing interpreter costs for the agency.
- ❖ Provided order establishment and enforcement services by scheduling and attending 2000 hearings and 401 agency appointments in 2014.

2015 Program Service Goals

- ❖ Use all available Agency resources to provide mandated services to Jefferson County customers while striving to meet Agency performance measures and earn maximum Agency funding.
- ❖ Implement eFiling with the Clerk of Courts.
- ❖ Expand community outreach by participating in more "Reality Days" in the local school districts.
- ❖ Continue to maintain an active role in policy and procedure issues at the state and local level by maintaining Jefferson County Agency staff attendance on several committees and workgroups.

Child Support Agency Staff

Stacee Jensen, Child Support Agency Director
Carolyn Swart, Financial Specialist
Sarana Stolar, Child Support Specialist
Dale Talamantes, Customer Service
Laura Danielson, Child Support Specialist
Humberto Guerrero, Legal Assistant II
Christina Miklavcic, Financial Specialist
*Temp. Help- Coop-student

Kathie Orval, Child Support Specialist
Amanda Saeger, Child Support Specialist
Jennifer Zink, Child Support Specialist
Tammy Tomczak, Child Support Specialist
Ashley Uttech, Legal Assistant II
*Kendall Wick, Assist. Corporation Counsel
*Thomas Antholine, Asst. Corporation Counsel
**Part of Corporation Counsel Organizational Chart*

Respectfully Submitted,

Stacee Jensen, Agency Director

